

# Victoria Lodge Apartments

## CONDITIONS OF BOOKING

All bookings are entirely at the Proprietors discretion.

The number of persons occupying an apartment must not exceed the number stated. The party must be exactly as shown on the booking form and any alterations must be notified and receive approval.

The appropriate deposit must be paid at time of booking. Should the accommodation required, or a suitable alternative not be available, the deposit will be refunded in full. Once a booking has been made and our receipt issued, we regret your deposit will not be refunded should you subsequently cancel.

Full payment must be made 2 weeks prior to your stay.

Cancellation must be notified in writing. As an accepted booking form forms a legal binding contract, if you wish to cancel the holiday, **YOU ARE LIABLE FOR THE FULL AMOUNT** unless we are able to re-let the apartment. Please insure your holiday.

The proprietors reserve the right, at their absolute discretion, to refuse or terminate the stay in the apartment of any persons causing a nuisance of any sort or failing to comply with any of the rules or conditions of booking.

The proprietors accept no responsibility for loss or damage to persons or property whilst on the premises.

Guests will be responsible for any loss or damage to the property or contents of the apartment and will be expected to leave the accommodation in a clean and tidy condition.

Force Majeure - Victoria Lodge shall not be liable for non-performance of any of its obligations under the agreement if such non-performance shall occur as a result of circumstances beyond their control which shall include (but shall be limited to) industrial disputes, fire, flood, riots, adverse weather conditions, civil disturbances, epidemics or health risks of such similar events.

In the unlikely event of dissatisfaction with your accommodation, please bring this matter to our attention immediately so we can resolve any problem. We are unable to deal with these complaints after your holiday.



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